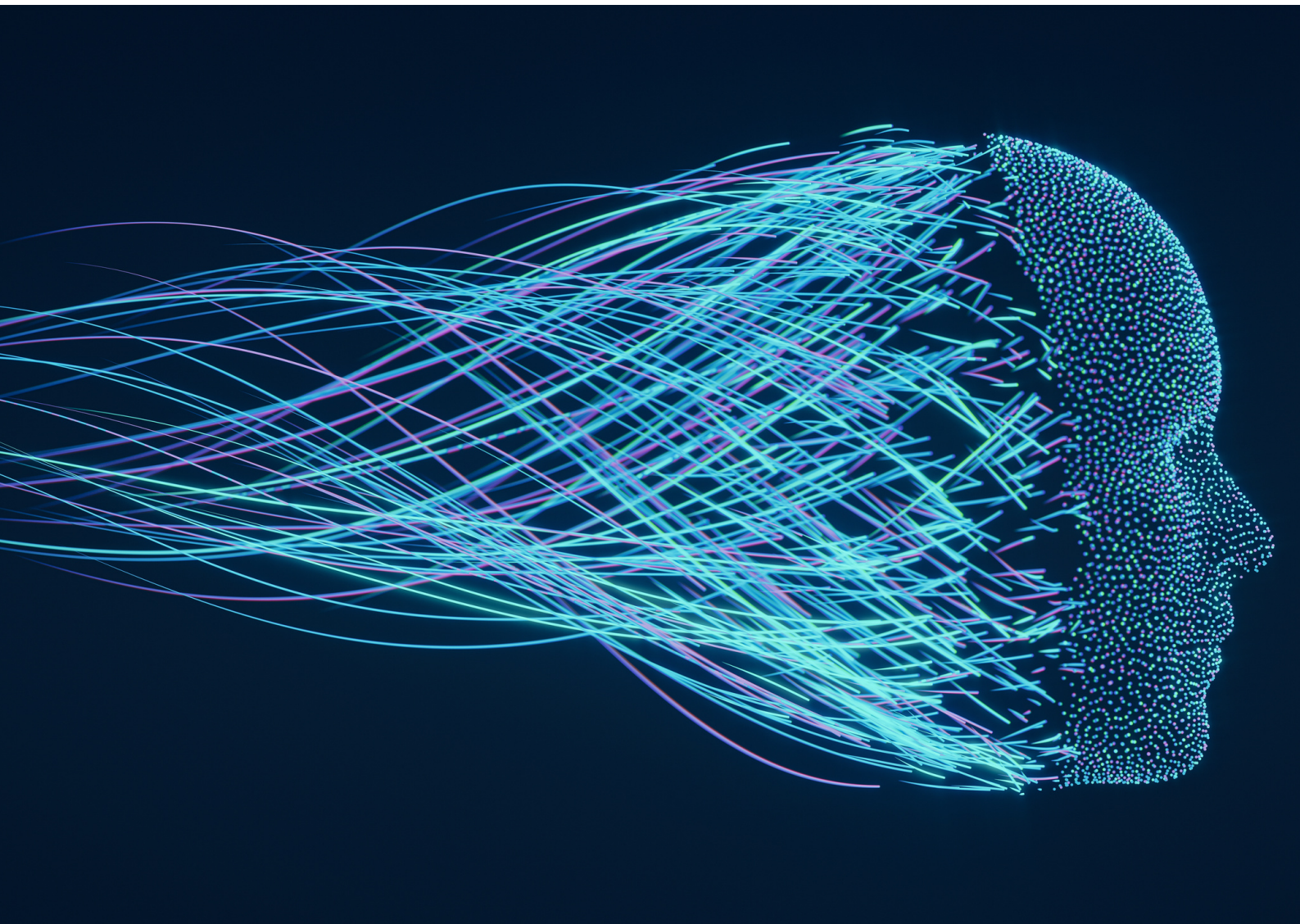




TalPoint

Artificial Intelligence Service Offerings





Overview of Services

AI Strategy and Policy Development

This category involves services that help organizations devise a comprehensive and strategic approach to AI. It includes mapping out how AI can be utilized to meet business objectives, crafting internal and third-party risk policies, and identifying and addressing potential risks in specific AI use cases.

(see page 3 for additional details)

AI Risk and Security Management

Services in this category are focused on identifying, assessing, and managing the risks associated with AI. This includes conducting comprehensive risk assessments, developing robust security measures, auditing AI systems for assurance, planning for incident responses, managing third-party risks, and planning for disaster recovery.

(see page 4 for additional details)

AI Governance and Compliance

This category encompasses services that ensure the ethical, transparent, and compliant use of AI within the organization. It includes establishing strong governance structures for AI use, ensuring AI systems are compliant with legal and regulatory requirements, and promoting transparency and ethics in AI.

(see page 5 for additional details)

AI Training and Awareness

These services aim to increase the understanding and safe use of AI within the organization. This includes providing training and awareness programs for users, and managing the change brought about by the introduction of AI technologies.

(see page 6 for additional details)

AI Lifecycle and Data Management

Services under this category help manage the entire lifecycle of AI projects and the data used within these projects. This includes managing data collection, storage, and processing, overseeing the lifecycle of AI projects, evaluating AI vendors, and testing and validating AI systems before deployment.

(see page 7 for additional details)



AI Strategy and Policy Development

Devise a comprehensive and strategic approach to AI.

AI Risk Registry mapped to use cases

- We offer a comprehensive AI risk registry service, providing a detailed analysis of where vulnerabilities might lie. The deliverable is a comprehensive AI Risk Registry Report tailored to your organization's specific AI use cases.

AI Policy Development (Internal Use)

- We provide policy development services, creating robust internal policies around the use of AI. The deliverable is a comprehensive set of internal AI policies tailored to your organization's needs.

AI Policy Development (Third-Party Risk)

- We help you create policies that manage and mitigate the risks associated with using third-party AI services or vendors. The deliverable is a comprehensive set of AI policies addressing third-party risks.

AI Strategy Development

- We assist in formulating a clear strategy on how AI can be utilized to meet your business objectives. The deliverable is an AI Strategy Document detailing goals for AI use and plans for integrating AI into business processes.



AI Risk and Security Management

Identify, assess, and manage the risks associated with AI.

AI Risk Assessment

We conduct thorough risk assessments of your AI systems. The deliverable is an AI Risk Assessment Report detailing identified risks, potential impacts, and recommended mitigation strategies.

AI Audit and Assurance

We offer audit and assurance services, reviewing your AI systems for fairness, bias, data quality, and performance. The deliverable is an AI Audit and Assurance Report detailing the results of our audit and providing recommendations for improvement.

AI Incident Response

We help you develop comprehensive incident response plans for your AI systems. The deliverable is an AI Incident Response Plan detailing communication strategies, remediation steps, and post-incident review procedures.

Third-party Risk Management

We provide procedures for managing risks associated with third-party AI vendors or service providers. The deliverable is a Third-party Risk Management Plan detailing due diligence processes, contractual measures, and ongoing monitoring procedures.

AI Disaster Recovery Planning

We assist in developing disaster recovery plans for AI systems. The deliverable is an AI Disaster Recovery Plan detailing backup strategies, system restoration procedures, and contingency measures.



AI Governance and Compliance

Ensure the ethical, transparent, and compliant use of AI within the organization.

AI Governance

We provide services aimed at establishing a strong governance structure for AI use within your organization. The deliverable is an AI Governance Framework complete with policy recommendations, roles and responsibilities, and governance procedures.

AI Compliance

We offer services to ensure that your AI systems comply with all relevant legal and regulatory requirements. The deliverable is an AI Compliance Report detailing your compliance status and providing recommendations for ensuring full compliance.

AI Transparency and Explainability

We work to ensure your AI systems are transparent and explainable. The deliverable is an AI Transparency and Explainability Report detailing the transparency of your AI systems and providing recommendations for enhancing explainability.

AI Ethics

We provide support to ensure ethical considerations are incorporated into your AI systems. The deliverable is an AI Ethics Framework outlining ethical considerations and guidelines for AI use in your organization.



AI Training and Awareness

Increase the understanding and safe use of AI within your organization.

AI User Awareness Training

We offer training programs designed to increase awareness and understanding of AI among your users. The deliverable is a comprehensive AI User Awareness Training Program, complete with training materials and an implementation plan.

AI Training and Awareness

We provide general training and awareness programs aimed at increasing overall understanding of AI within your organization. The deliverable is a comprehensive AI Training and Awareness Program, complete with training materials and an implementation plan.

AI Change Management

We assist in managing the changes brought about by the introduction of AI technologies. The deliverable is an AI Change Management Plan, outlining strategies for managing change, including training plans and communication strategies.



AI Lifecycle and Data Management

Manage the entire lifecycle of AI projects and the data used within these projects.

Data Management

We provide services to manage the data used in AI systems, ensuring compliance with data privacy and protection measures. The deliverable is a Data Management Plan, detailing your data lifecycle, storage, and protection measures.

AI Lifecycle Management

We provide support to manage the entire lifecycle of your AI projects. The deliverable is an AI Lifecycle Management Plan, detailing procedures and best practices for each stage of the AI project lifecycle.

AI Vendor Evaluation

We aid in the process of selecting AI vendors or service providers. The deliverable is an AI Vendor Evaluation Report, detailing our assessments and recommendations.

AI Testing and Validation

We provide services to test and validate AI systems before they are deployed. The deliverable is an AI Testing and Validation Report, detailing testing results and recommendations.