



Leveraging Information Security Needs, Risk and Gap Assessments for Resource Allocation



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At TalPoint, our primary role in engaging with our clients is to help them navigate the demands of running their security, risk, privacy and compliance program. Often, the infosec professionals we work with are forced to operate in an under-resourced environment. It can be challenging to get organizational buy-in when leadership doesn't always understand the full implications of the risks the company is facing.

When operating within these constraints, the old adage of, **"If you can't measure it, you can't manage it,"** is sage wisdom. Without measurable and clearly understood areas of risk or deficiency, getting buy-in can be an uphill battle. When faced with this, a risk, needs, or gap assessment conducted by an independent party can be an invaluable tool to help explain why resources are needed and what their time, effort and energy will deliver to the organization.





What's the difference between need, risk and gap assessments?

First, while there is overlap between each of them, they each serve a slightly different purpose. So, what's the difference:

Needs Assessment

This is a process used to identify the requirements of a system or organization. A needs assessment helps identify what security measures are necessary to protect the data, networks, and systems of an organization. This can involve determining the type of information that needs to be protected, the threats that this information may be subject to, and the resources that the organization has at its disposal for implementing security measures.

A needs assessment can help an organization understand what it requires in terms of security infrastructure, policies, and training to effectively protect its information assets.

Risk Assessment

This is the process of identifying, analyzing, and evaluating risks. A risk assessment involves identifying the vulnerabilities and threats to an organization's information and technology assets, and then assessing the potential impact and likelihood of these threats. It also involves evaluating the effectiveness of the current controls in place to mitigate these risks.

The goal of a risk assessment is to help the organization understand its risk profile so that it can make informed decisions about where to focus its efforts and resources in managing these risks.

Gap Assessment

Also known as a gap analysis, this is a process used to determine the differences between the current state and the desired future state. A gap assessment can help identify the differences between the organization's current security measures and the security measures that it needs or wants to have in place. This could involve comparing the organization's current security practices against best practices, standards, or regulations.

The goal of a gap assessment is to highlight the areas where improvements are needed so that an action plan can be developed to address these gaps. Projects where an organization is working to comply with an existing framework, such as SOC, ISO, or NIST, typically start with a gap assessment.

Each of these has different purposes, but they are often used together in a holistic approach to managing an organization's information security program.

For example, an organization might first conduct a needs assessment to understand its security requirements, then carry out a risk assessment to understand its risk profile, and finally perform a gap assessment to understand what it needs to do to meet its security requirements and manage its risks effectively.

Understanding Your Audience

Unfortunately, despite the evident need for robust information security, CISOs often face significant challenges when it comes to gaining organizational buy-in for their initiatives. These challenges range from the ability to get initial buy-in from fellow executives on security strategies and initiatives, maintaining the necessary political and financial support to see these initiatives through, and the lack of CEO or board support to truly mature the organizations compliance and risk management programs.

The CFO or VP of Finance is incredibly important to this process. Amongst their primary roles is managing the available resources and aligning them with the strategic goals of the organization. They must consider the risk and return of each investment, including those in information security. For CFOs and VPs of Finance, understanding the financial implications and potential ROI of information security investments is crucial. By clearly demonstrating how these investments align with the organization's strategic goals and reduce risks, CFOs and CISOs can make a compelling case for why increased budget allocation is necessary.

Moreover, a recent survey found that an overwhelming 96% of CISOs struggle to get support from the executive board for the resources needed to maintain cybersecurity strength. Almost half of the respondents felt their jobs would be easier if all employees across the entire business were more aware of the challenges of cybersecurity. This emphasizes the need for greater awareness and understanding of cybersecurity issues across all levels of an organization.

Leveraging Need, Risk and Gap Assessment for Budget Negotiations

Given these challenges, a comprehensive information security risk or needs assessment can be a powerful tool in budget negotiations. It provides tangible evidence of where resources are needed, helping to justify the need for increased spending on information security. Presenting the results of your assessment in a way that aligns with the focus areas of the CEO, CFO and executive leaders can make your case even stronger.

Tips on Presenting Your Findings

Presenting the results of an assessment can be a delicate task. Here are a few tips to do so effectively:

TIP 1

Use an independent 3rd party to conduct the assessment: using a resource, such as a TalPoint Expert, from outside of your organization can bring additional credibility to the conversation. You just want to be sure that whoever is helping you has experience in your industry, as well as with companies in your stage of growth.

TIP 2

Frame discussions around ROI and cost-benefit analysis: Stress the importance of proactively addressing security threats and vulnerabilities, emphasizing the potential costs if these are not addressed. Highlight potential savings from robust security measures, demonstrating the long-term ROI.

TIP 3

Use clear and concise language: Avoid technical jargon that may confuse non-technical decision-makers. Instead, use plain language and concrete examples to explain the risks and the potential benefits of investing in security measures.

TIP 4

Align security initiatives with strategic goals: Show how your proposed security initiatives align with the strategic goals of the organization. For example, if one of the organization's goals is to expand its online presence, emphasize how robust security measures can facilitate this expansion by protecting against potential threats.

TIP 5

Use visual aids: Graphs, charts, and infographics can help illustrate your points and make your case more compelling. These can be particularly effective when demonstrating potential risks and the impact of security measures.

TIP 6

Present a summary but provide the full detailed report: This will help give everyone in a leadership and decision making position the ability to truly understand the maturity of the program. It serves both as an educational moment as well as a way to establish the state of the program if budgeting conversations leave you under-resourced.

Conclusion

Understanding the budgeting process, the challenges of securing organizational buy-in, and effectively leveraging needs, risk, or gap assessments can empower you in budgeting and resource planning. By aligning security initiatives with organizational goals and effectively communicating their benefits, you can make a compelling case for the resources you need to protect your organization.

